

## DISCRIMINATION IS AGAINST THE LAW

Orthopaedic Specialty Group (OSG) complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. OSG does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

OSG provides free aids and services to people with disabilities to communicate effectively with us, such as:

• Written information in other formats (large print, accessible electronic formats, other formats)

OSG provides free language services to people whose primary language is not English. If you need these services, contact OSG's main number at 203-337-2600 Option 1.

If you believe that OSG has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with OSG's Compliance Officer. You can file a grievance in person, by mail, fax, or email. If you need help filing a grievance, OSG's Compliance Officers are available to help you.

- Name: Sandra Coppola, Dorene Harold
- Mailing Address: 305 Black Rock Turnpike, Fairfield, CT 06825
- Telephone number: (203) 337-2600
- Fax: (203) 337-2666
- Email: scoppola@osgpc.com or dharold@osgpc.com

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically:

Office for Civil Rights Complaint Portal, available at <u>https://ocrportal.hhs.gov/ocr/portal/lobby.jsf</u> or by mail or phone:

U.S. Department of Health and Human Services 200 Independence Avenue, SW Room 509F, HHH Building Washington, D.C. 20201 1-800-368-1019, 800-537-7697 (TDD).

Complaint forms are available at <u>http://www.hhs.gov/ocr/office/file/index.html</u>.

ATENCION: Se a sua primeira lilngua nao e o Ingles, servicos de assistencia linguagem estao disponiveis para voce gratuitamente. Ligue para: (203) 337-2600 Opción 1 ATENCIÓN: Si su lengua materna no es el Ingles, servicios de asistencia linguistoca estan a su disposicion, de forma gratuita. Llame al: (203) 337-2600 Opção 1