

Exceptional People. Exceptional Care.

## You have the right to receive a Good Faith Estimate

Under the "No Surprises Act" which became effective 1/1/2022, health care providers need to provide patients who are uninsured or Self Pay, or insured patients who do not wish to submit to their Commercial carrier, an estimate of their bill for health care services or items before those services or items are provided.

You have the right to Receive a Good Faith Estimate, or "GFE" for the total expected cost of any health care items or services upon request, or when scheduling an appointment for these services.

If you receive a bill that is at least \$400 more for any provider than your Good Faith estimate from that provider, you can dispute the bill.

For questions or more information about your right to a Good Faith Estimate:

www.cms.gov/nosurprises/consumers

Federal PPD RQuestions@cms.hhs.gov

1-800-985-3059

## How fast do providers need to provide a "GFE"

Scenario	Provide the "GFE"
An item or service is scheduled 3-9 business days	No later than 1 business day after the
before the date of service is rendered.	date of scheduling.
An item or service is scheduled at least 10	No later than 3 business days after the
business days before the date of service is	date of scheduling.
rendered.	
A self pay patient requests a "GFE".	No later than 3 business days after
	the date of the request.
Changes to the original "GFE" are anticipated	No later than 1 business day before the
(changes to charges, services or providers).	items or services are scheduled to be
	rendered.

## Example of "GFE" (PDF)